TRAVELPORT

RELINKING TABLES FOR TRAVELPORT GLOBALWARE

April 2022

GlobalWare Relinking Tables

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Introduction

As of GlobalWare version 7.3, ODBC is no longer used for direct connection to the database. For all 3rd party connections, you will need to use either the CreateODBC.exe or install a Sybase 'Thin Client' for your connection.

- **CreateODBC.exe** is for use when GlobalWare is installed on the local machine and your 3rd party applications are 32-bit.
- GlobalWare 9 version requires SQL Anywhere 17 driver.
- For help downloading and installing the driver, and setting up the DSN in ODBC Configuration, search ODBC in GlobalWare help, and refer to the GlobalWare and 3rd Party ODBC configuration guide by clicking the link.

Before Relinking

Before relinking the tables, 'Global' or 'Edit' views will need to be applied to the GlobalWare employee login. Reference the online help in GlobalWare and search for 'Edit User View.'

Relinking the tables for all 3rd party queries will be required, per PCI compliancy.
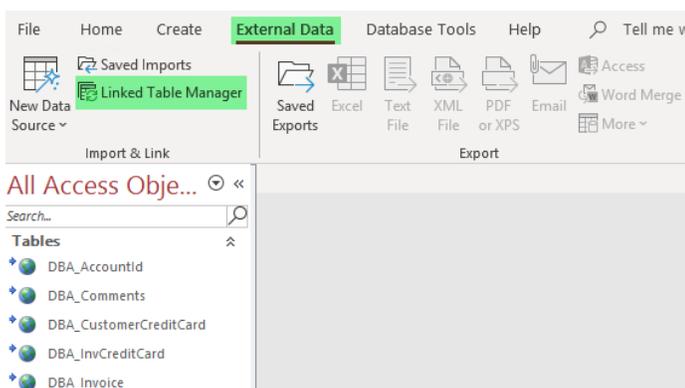
Refreshing or Relinking Tables

If you haven't already relinked your tables after the new DSN was created with the updated SQL Anywhere driver, you will need to do so before using the linked tables for queries.

There are different ways you can relink your MS Access tables. Below is an example of relinking tables with the new DSN.

MS Access database

- Select the External Data tab.
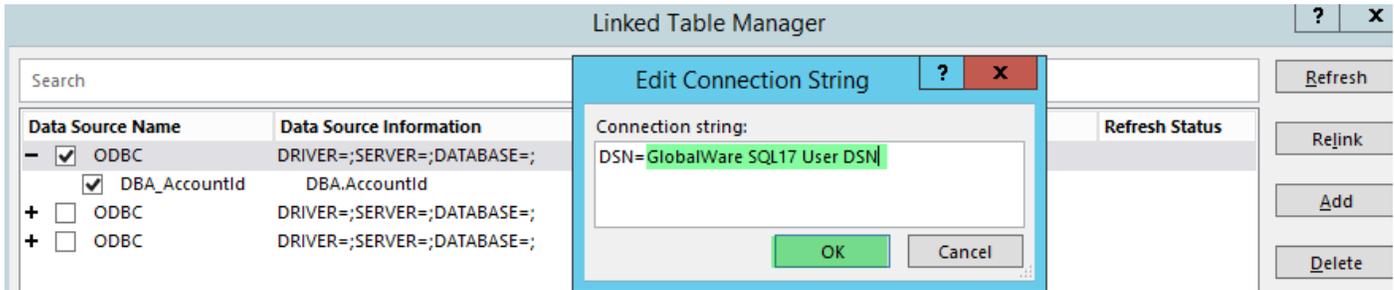- Click on Linked Table Manager.

- Check the box for each Data Source for the tables you want to Relink, then click Relink.
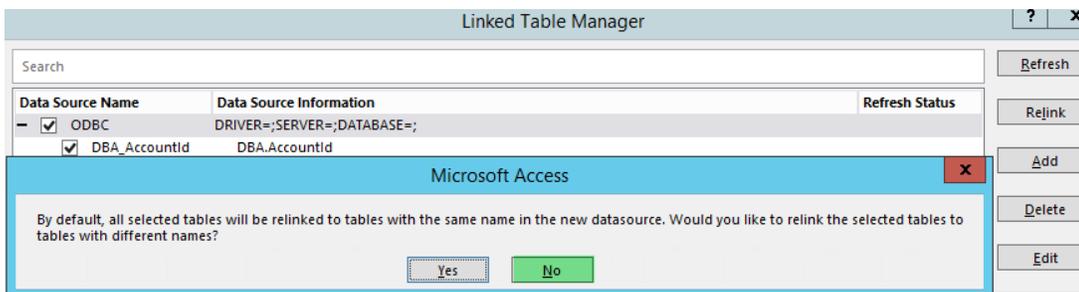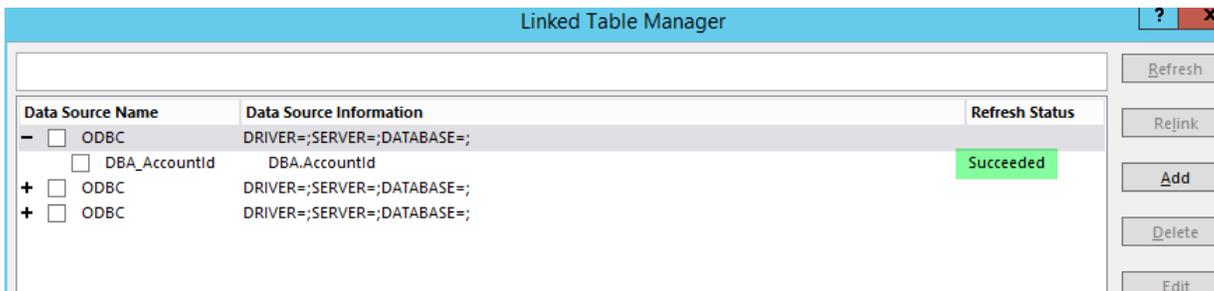
- In Edit Connection String box, for the Connection string, enter DSN=[the name of the new DSN], then click OK.

- Select No unless you want to relink the selected tables to tables with different names.

- Refresh Status will reflect Succeeded on next screen.
- If it says Failed, Check the box for each Data Source for the tables you want to Relink, then click Relink. Make sure you have the DSN entered correctly in the Connection string box and try again.
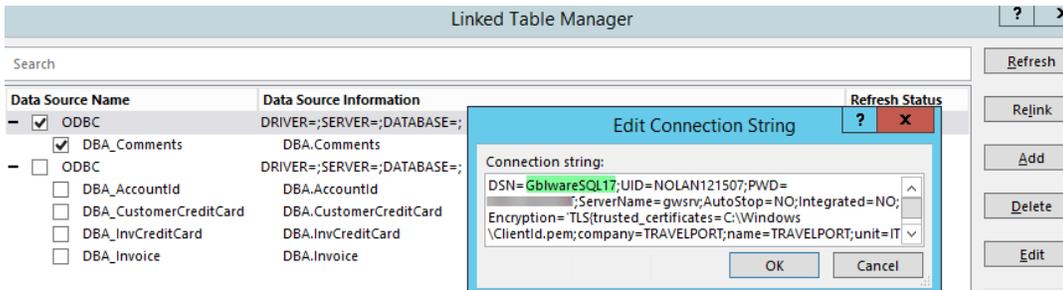

- After you have already successfully relinked a Data Source table or group of tables in the database, Access may try to remember the Relink connection string for the remaining tables.
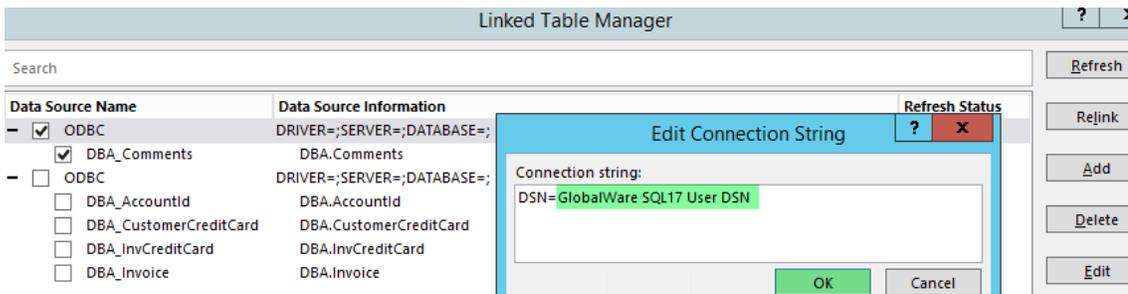
- When relinking the rest of the GlobalWare tables, pay attention to the DSN in the Connection string box. Access might populate it with a previous Connection string used and you will have to change it to the new DSN name or the Relink will Fail.
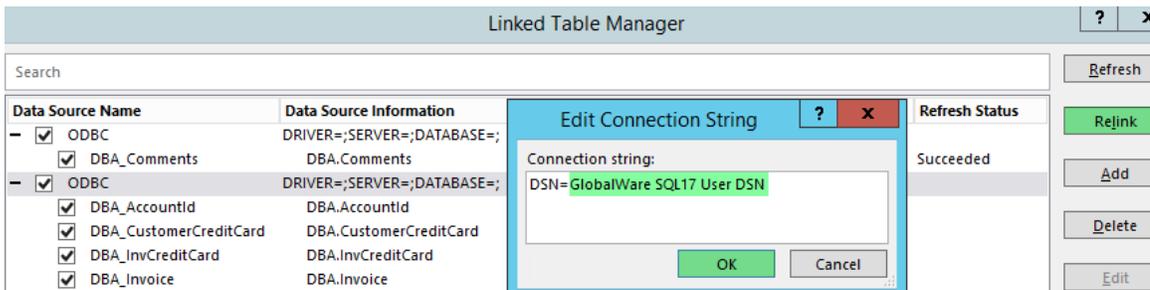
  The screenshot below shows an **old DSN connection string that Access prepopulated** in the Connection string, instead of the new DSN connection, which is **GlobalWare SQL17 User DSN.**
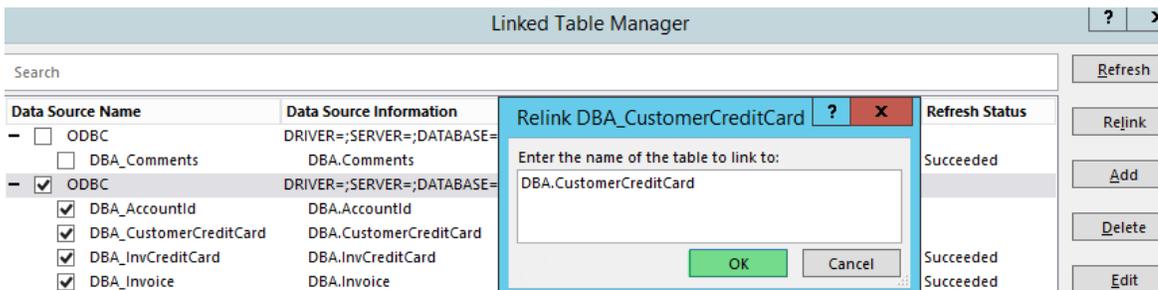

- Correct the Connection string by deleting the old string and entering the new DSN name.

- Check each of the remaining GlobalWare tables, select Relink, then click OK.

- Check each of the remaining GlobalWare tables, select Relink, then click OK.
- You will see the prompt if you want to relink the selected tables to tables with different names. Screenshot shown above. Select No.
- When there is more than one table selected to relink, a confirmation box will appear for each table. Click OK for each confirmation until it finishes relinking each table you checked.

- After each table has been successfully relinked, the boxes will no longer show as checked and the Refresh Status for each table will show Succeeded.