Travelport GlobalWare
Hardware Prerequisites

February 16, 2017

Contents

This Hardware document guide to assist you with the sizing of your environment. It should be noted that due to the fast evolution of hardware, this document is current as of February, 2017.

GlobalWare Standalone

The following minimum specifications must be met for installation.

Client	Recommended	Minimum
Processor	Intel Core i5 2.50GHz (or faster)	Intel Core i3 1.50 GHz (or faster)
System Memory	10GB	6GB
HDD	GlobalWare Files: Approx. 300MB 1GB+ for your Database	GlobalWare Files: Approx. 300MB 1GB+ for your Database
Operating System	Windows 7 SP1 Windows 10	Windows 7 SP1 Windows 10
Network	TCP/IP If using wireless – 802.11g or faster	TCP/IP If using wireless – 802.11g or faster

GlobalWare Client

Each operating system has a default maximum shared-memory segment. Make sure your operating system is configured to allow the allocation of a shared-memory segment at least as large as the maximum memory. The following minimum specifications must be met for installation.

Client	Recommended	Minimum
Processor (32-bit or 64-bit)	Intel Core i5 2.50GHz (or faster)	Intel Core i3 1.50 GHz (or faster)
System Memory	10GB	6GB
HDD	GlobalWare Files: Approx. 300MB	GlobalWare Files: Approx. 300MB
Operating System	Windows 7 SP1 Windows 10	Windows 7 SP1
Network	TCP/IP If using wireless – 802.11g or faster	TCP/IP

GlobalWare Dedicated Server

Each operating system has a default maximum shared-memory segment. Make sure your operating system is configured to allow the allocation of a shared-memory segment at least as large as the maximum memory. The following minimum specifications must be met for installation.

Dedicated Server	High Capacity (15+ users)	Low Capacity (<15 users)
Processor (64-bit)	Recommended: Intel Xeon series Minimum: Intel Core i series	Recommended: Intel Xeon series Minimum: Intel Core i series
Memory	Recommended: 20GB RAM or more Minimum: 12GB RAM	Recommended: 20 GB RAM or more Minimum: 12GB RAM
HDD	GlobalWare Files: Approx. 300MB 5GB+ for your Database	GlobalWare Files: Approx. 300MB 5GB+ for your Database
Operating System	Windows Server 2012 R2 Windows Server 2016	Windows Server 2012 R2 Windows Server 2016

GlobalWare Virtualization Requirements

Remote Desktop Services or Terminal Server users should consult with a 3rd party vendor for virtual desktop needs. The recommendations below are based on Travelport's current testing of the GlobalWare application in a small virtual environment.

Dedicated Server	High Capacity (15+ users)
Processor	64-bit Intel
System Memory	8GB min
HDD	300MB for GW install 5GB + for your Database
Operating System	Windows Server 2012 R2
Virtualisation Platforms	Hyper-V VMware
Virtual Guests Configurations	Windows 7 SP1 Windows 10

Printers

Travelport is unable to test compatibility between GlobalWare and a wide array of printers. We can confirm that GlobalWare is compatible with the following printers:

- Ricoh multifunction printers
- HP Officejet 5000-7000 series
- HP LaserJet series 4100-6000
- HP LaserJet Pro series