

API Developer Notes

Using TravelScreen Plus[™] to Create, Update, and Delete Apollo PRO Files/Galileo Client Files

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Overview

Galileo *Client Files* (Apollo PRO-Files) are useful for saving basic passenger information, such as names, addresses, and phone numbers, so that it can be easily incorporated into a PNR or Booking File. TravelScreen Plus[™] expands this feature to include frequent flyer numbers, hotel membership numbers, meal preferences and forms of payment.

The Galileo Web Services XML Select interface can be used to create Client Files with associated TravelScreen data using data entered by a passenger or extracted from an existing database. This document explains the steps necessary to create and update the Client File and TravelScreen Plus records using the XML Select API.

Client Files

Client Files have a very simple structure. They are lines of text that are stored with an associated line number. Each line also has a transfer designation associated with it that determines how the line is used with a PNR. The transfer code indicates if the line is:

- Always transferred to a PNR.
- Never transferred to the PNR.
- Transferred to the PNR only if specifically requested.

Client File data that is transferred must be formatted as a PNR or Booking File Terminal command, such as N:SMITH/BOB, which can be used to transfer a name. There are no fixed line numbers for standard items such as names, addresses, phone numbers, or PNR remarks. Because of this lack of limitation, it is a good practice to establish a standard for use either agency-wide or in your application.

A passenger data file is part of a hierarchy that begins with a single agency Master Account Record (MAR) which can have one or more Business Account Records (BAR). The passenger information (called a Passenger Account Record, or PAR) is associated with a specific BAR. Therefore, the hierarchy looks similar to:



Because a PAR must be associated with a particular BAR, the BAR must be created first, before passenger information is created. Because the BAR generally represents a company or other organization, it is generally created within the agency.

A sessioned environment must be used when using the ClientFile_# transaction to create, maintain, or delete Client Files in another pseudo with which your pseudo has a selective access agreement. For example, if pseudos XX1 and YY1 have a selective access agreement, and pseudo XX1 tries to create a Client File in pseudo YY1 within a sessionless environment, a 'VERIFY AUTHORIZATION' error is returned. However, the same request made in a sessioned environment will be successful.

Client File cannot be used to move profiles in a sessionless environment. If you need to move profiles in a sessionless environment, use PNRBFManagement.

TravelScreen Plus™

TravelScreen Plus[™] adds Preference Data to the Client File. Preference Data includes air, car and hotel vendor preferences, frequent flyer numbers, hotel and car membership information, as well as forms of payment, and seat and meal preferences. These can be applied to segments by the agent at the time of sale.

Creating a Client File

Lines can be added, modified, and deleted using the XML Select ClientFile_# transaction. For each added line, both a fixed line and a variable line are required. The fixed line data determines the line number and type of data being entered and the variable data contain the actual text entry.

To create a Client File:

- 1. Create a BAR and add lines (up to 12 lines at one time).
- 2. Create a PAR and add lines (up to 12 lines at one time).
- 3. Use the TravelScreen_# transaction to add passenger preference items.

Creating a BAR

The following sample creates BAR TEST2 and adds a phone line.

<ClientFile_#>



<TertiaryInd/>

<DataType>2</DataType>

</ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>DENA/3035555555</Data>

</ClientFileVariableLineData>

</ClientFileMods>

</ClientFile_#>

Creating a PAR

The new PAR must have a unique identifier. Although a passenger's last name is often used to identify the PAR, it is difficult to guarantee that the last name is unique. It is better to use a customer number or other unique identifier for the PAR name.

The following sample creates PAR 12345 and adds a name, phone, and received field.

<ClientFile_#>

<ClientFileMods>

<ClientFileCreateHeaderMods>

<FileInd>P</FileInd>

<DataInd>C</DataInd>

<ResponseInd>D</ResponseInd>

<NumLines>003</NumLines>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle>12345</PersonalTitle>

</ClientFileCreateHeaderMods>

<ClientFileFixedLineData>

<LineNum>1</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/>

<SecondaryInd/>

<TertiaryInd/>

<DataType>1</DataType>

The data table can be found in the GWS and XML Select help files.

In the GWS help see XML Select Service > Return Code and Industry Code Reference > Industry Codes >Client File Traveler Identification Values.

In the XML Select help see Industry Codes Reference >Client File TID Values. </ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>LASTNAME/FIRSTNAME</Data>

</ClientFileVariableLineData>

<ClientFileFixedLineData>

<LineNum>2</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/>

<SecondaryInd/>

<TertiaryInd/>

<DataType>2</DataType>

</ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>DENR/3035555555</Data>

</ClientFileVariableLineData>

<ClientFileFixedLineData>

<LineNum>3</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/>

<SecondaryInd/>

<TertiaryInd/>

<DataType>22</DataType>

</ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>PASSENGER</Data>

</ClientFileVariableLineData>

</ClientFileMods>

</ClientFile_#>

TravelScreen Plus[™]

TravelScreen Plus is used to hold frequent flyer numbers, car and hotel membership numbers, seat preferences, meal preferences, and form of payment information. A TravelScreen Plus file is associated with a specific Client File and can only be used in conjunction with that file.

Y = Always move O = Optional move N = Never move **Note:** Some passenger information, such as frequent flyer numbers, can be stored in both the Client File and TravelScreen Plus. Because TravelScreen Plus is a little more structured, it is recommended that items that can be stored in either place are stored in TravelScreen Plus.

Transactions are used to update air, hotel, car, and personal information. A Maintenance Type value defines the type of request being submitted. The Maintenance Types are:

Maintenance Type	Type Value
Air	AM
Car	СМ
Hotel	НМ
Personal Information	PI
Form of Payment	FP

Request to Add Frequent Flyer Numbers

The following sample request adds three frequent flyer numbers:

```
<TravelScreen_#>
   <ClientFileMods>
      <ClientFileDisplayMods>
          <CRSID>1V</CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MergeInd>N</MergeInd>
      </ClientFileDisplayMods>
      <MoreData>
          <Token/>
      </MoreData>
   </ClientFileMods>
   <TSStatusMods>
      <TravelScreenUpdate>
          <CRSID>1V </CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MaintenanceType>AM</MaintenanceType>
      </TravelScreenUpdate>
      <AirFreqCust>
          <FreqCustAry>
             <FreqCust>
                <AirV>AA</AirV>
                <Acct>AA12345</Acct>
             </FreqCust>
             <FreqCust>
                <AirV>BA</AirV>
                <Acct>BA12345</Acct>
             </FreqCust>
             <FreqCust>
                <AirV>CA</AirV>
                <Acct>CA12345</Acct>
             </FreqCust>
          </FreqCustAry>
      </AirFreqCust>
   </TSStatusMods>
</TravelScreen_#>
```

Request to Add Car Membership Details

The following sample request adds car membership information:

```
<TravelScreen_#>
   <ClientFileMods>
      <ClientFileDisplayMods>
          <CRSID>1V</CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MergeInd>N</MergeInd>
      </ClientFileDisplayMods>
      <MoreData>
          <Token/>
      </MoreData>
   </ClientFileMods>
   <TSStatusMods>
      <TravelScreenUpdate>
          <CRSID>1V </CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MaintenanceType>CM</MaintenanceType>
      </TravelScreenUpdate>
      <CarFreqCust>
          <FreqCustAry>
             <FreqCust>
                <CarV>ZE</CarV>
                <Acct>AA12345</Acct>
             </FreqCust>
             <FreqCust>
                <CarV>ZD</CarV>
                <Acct>AA12345</Acct>
             </FreqCust>
          </FreqCustAry>
      </CarFreqCust>
   </TSStatusMods>
</TravelScreen_#>
```

Request to Add Hotel Membership Details

The following sample request adds hotel memberships:

```
<TravelScreen_#>
   <ClientFileMods>
      <ClientFileDisplayMods>
          <CRSID>1V</CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MergeInd>N</MergeInd>
      </ClientFileDisplayMods>
      <MoreData>
          <Token/>
      </MoreData>
   </ClientFileMods>
   <TSStatusMods>
      <TravelScreenUpdate>
          <CRSID>1V </CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MaintenanceType>HM</MaintenanceType>
      </TravelScreenUpdate>
      <HtlFreqCust>
          <FreqCustAry>
             <FreqCust>
                <HtlV>HI</HtlV>
                <Acct>123456789ABCDEF</Acct>
             </FreqCust>
             <FreqCust>
                <HtlV>SH</HtlV>
                <Acct>123456789ABCDEF</Acct>
             </FreqCust>
             <FreqCust>
                <HtlV>RI</HtlV>
                <Acct>123456789ABCDEF</Acct>
             </FreqCust>
          </FreqCustAry>
      </HtlFreqCust>
   </TSStatusMods>
```

Request to Add Form of Payment

The following sample request adds forms of payments:

```
<TravelScreen #>
   <ClientFileMods>
      <ClientFileDisplayMods>
         <CRSID>1V</CRSID>
         <PCC>J0B</PCC>
         <BusinessTitle>TEST2</BusinessTitle>
         <PersonalTitle>12345</PersonalTitle>
         <FileInd>P</FileInd>
         <MergeInd>N</MergeInd>
      </ClientFileDisplayMods>
      <MoreData>
         <Token/>
      </MoreData>
   </ClientFileMods>
   <TSStatusMods>
      <TravelScreenUpdate>
         <CRSID>1V </CRSID>
         <PCC>J0B</PCC>
         <BusinessTitle>TEST2</BusinessTitle>
         <PersonalTitle>12345</PersonalTitle>
         <FileInd>P</FileInd>
         <MaintenanceType>FP</MaintenanceType>
      </TravelScreenUpdate>
      <PersonalFOP>
         <FOPInfoAry>
             <FOPInfo>
                                                           Reference numbers
                <FOPRefNum>11</FOPRefNum>
                                                          between 11 and 20 are
                                                           for personal FOPs.
                <CCV>VI</CCV>
                <CCAcct>44444444444444444
                <ExpYear>2009</ExpYear>
                <ExpMonth>07</ExpMonth>
             </FOPInfo>
             <FOPInfo>
                <FOPRefNum>12</FOPRefNum>
                <CCV>CA</CCV>
                <CCAcct>1232333333333333</CCAcct>
                <ExpYear>2008</ExpYear>
                <ExpMonth>06</ExpMonth>
             </FOPInfo>
         </FOPInfoAry>
      </PersonalFOP>
   </TSStatusMods>
</TravelScreen_#>
```

Request to Update Personal Information

The following sample request updates a passenger's personal information:

<TravelScreen_#>

<ClientFileMods>

<ClientFileDisplayMods>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle>12345</PersonalTitle>

<FileInd>P</FileInd>

<MergeInd>N</MergeInd>

</ClientFileDisplayMods>

<MoreData>

<Token/>

</MoreData>

</ClientFileMods>

<TSStatusMods>

<TravelScreenUpdate>

<CRSID>1V </CRSID>

<PCC>J0B</PCC>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle>12345</PersonalTitle>

<FileInd>P</FileInd>

<MaintenanceType>PI</MaintenanceType>

</TravelScreenUpdate>

<PersonalInfoUpdate>

<SeatPref>W</SeatPref>

<SmokePref>N</SmokePref>

<DefFOPAir>11</DefFOPAir>

<DefFOPCar/>

<DefFOPHotel>12</DefFOPHotel>

<CarSpcIInfo>CHILD SEAT</CarSpcIInfo>

Reference number for personal FOPs, in FOP code sample.

FOPs must be entered before

this statement.

<HtlSpclInfo>NONSMOKING KING</HtlSpclInfo>

<SSRCodeAry>

<SSRCodeItem>

<SSRCode>VGML</SSRCode>

<FltType>M</FltType>

<Text>NO SALT</Text>

</SSRCodeItem>

</SSRCodeAry>

</PersonalInfoUpdate>

</TSStatusMods>

</TravelScreen_#>

Some items cannot be set using the TravelScreen_# transaction. At this time, car Corporate Discount (CD) numbers and car type cannot be entered, and vendor preferences (used for availability searches) cannot be entered for air, car, or hotel.

Updating a Client File

Updating a line item is similar to adding lines, except that the data in the selected line number is overwritten.

Request

The following sample request overwrites the data in line one:

```
<ClientFile #>
   <ClientFileMods>
       <ClientFileDisplayMods>
          <CRSID>1V </CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
          <MergeInd>Y</MergeInd>
       </ClientFileDisplayMods>
   </ClientFileMods>
   <ClientFileMods>
       <ClientFileMaintenanceMods>
          <CRSID>01V</CRSID>
          <PCC>J0B</PCC>
          <BusinessTitle>TEST2</BusinessTitle>
          <PersonalTitle>12345</PersonalTitle>
          <FileInd>P</FileInd>
```

</ClientFileMaintenanceMods>
</ClientFileFixedLineData>
</LineNum>1</LineNum>
</MoveInd>Y</MoveInd>
</ClientInd/>
</SecondaryInd/>
</TertiaryInd/>
</DataType>01</DataType>
</ClientFileFixedLineData>
</ClientFileVariableLineData>
</ClientFileVariableLineData>
</ClientFileVariableLineData>
</ClientFileVariableLineData>
</ClientFileVariableLineData>
</ClientFileVariableLineData>
</ClientFileMods>
</ClientFileMods

Response

<ClientFile_#> <ClientFile> <ClientFileTypeDisplayHeader> <FileInd>P</FileInd> <DataInd>C</DataInd> <CRSID>1V</CRSID> <PCC>J0B</PCC> <AgncyDesc>ACCESS PRODUCTS DEV</AgncyDesc> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitle>12345</PersonalTitle> <CreationDt>20070821</CreationDt> <PrefInd>P</PrefInd> </ClientFileTypeDisplayHeader> <ClientFileFixedLineData> <LineNum>1</LineNum> <MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>1</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>N:1TESTER/CAUTHEN</Data> </ClientFileVariableLineData> <ClientFileFixedLineData> <LineNum>2</LineNum> <MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/>

<TertiaryInd/> <DataType>2</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>P:DENR/3035555555</Data> </ClientFileVariableLineData> <ClientFileFixedLineData> <LineNum>3</LineNum> <MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>22</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>R:PASSENGER</Data> </ClientFileVariableLineData> </ClientFile> <ClientFile> <ClientFilePositiveAck> <PosAckInd/> <PosAckID>CFUP</PosAckID> Positive acknowledgement </ClientFilePositiveAck> </ClientFile> </ClientFile_#>

Deleting a Line From a Client File

You can delete lines from a Client File.

Request

The following sample request deletes line three from a client file.

```
<ClientFile_#>

<ClientFileMods>

<ClientFileDisplayMods>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle>12345</PersonalTitle>

<FileInd>P</FileInd>

<MergeInd>Y</MergeInd>

</ClientFileDisplayMods>

</ClientFileMods>
```

```
<ClientFileMods>
```

<ClientFileMaintenanceMods> <CRSID>1V</CRSID> <PCC>J0B</PCC> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitle>12345</PersonalTitle> <FileInd>P</FileInd> </ClientFileMaintenanceMods> <ClientFileFixedLineData> <LineNum>003</LineNum> <MoveInd>X</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType><![CDATA[0000]]></DataType> </ClientFileFixedLineData> </ClientFileMods> </ClientFile_#>

Response

<ClientFile_#> <ClientFile> <ClientFileTypeDisplayHeader> <FileInd>P</FileInd> <DataInd>C</DataInd> <CRSID>1V</CRSID> <PCC>J0B</PCC> <AgncyDesc>ACCESS PRODUCTS DEV</AgncyDesc> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitle>12345</PersonalTitle> <CreationDt>20070821</CreationDt> <PrefInd>P</PrefInd> </ClientFileTypeDisplayHeader> <ClientFileFixedLineData> <LineNum>1</LineNum> <MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>1</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>N:1NEWTEST/FIRSTNAME</Data> </ClientFileVariableLineData> <ClientFileFixedLineData> <LineNum>2</LineNum>

<MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>2</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>P:DENR/3035555555</Data> </ClientFileVariableLineData> <ClientFileFixedLineData> <LineNum>3</LineNum> <MoveInd>Y</MoveInd> <ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>22</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>R:PASSENGER</Data> </ClientFileVariableLineData> </ClientFile> <ClientFile> <ClientFilePositiveAck> Positive acknowledgement <PosAckInd/> <PosAckID>CFUP</PosAckID> </ClientFilePositiveAck> </ClientFile> </ClientFile #>

Deleting a Client File

You can delete BAR and PAR files.

Deleting a PAR

Request

The following sample request deletes a PAR.

<ClientFile_#> <ClientFileMods> <ClientFileDisplayMods> <CRSID>1V</CRSID> <PCC>J0B</PCC> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitle>12345</PersonalTitle> <FileInd>P</FileInd>

'P' for Personal File or PAR.

<MergeInd>N</MergeInd>

</ClientFileDisplayMods>

</ClientFileMods>

<ClientFileMods>

<DeleteHeader>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<FileInd>P</FileInd>

<FunctionType>X</FunctionType>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitleAry>

<PersonalTitle>12345</PersonalTitle>

Up to 40 personal files allowed

in this array.

</PersonalTitleAry>

</DeleteHeader>

</ClientFileMods>

</ClientFile_#>

Response

<ClientFile_#>

<ClientFile>

<ClientFileTypeDisplayHeader>

<FileInd>P</FileInd>

<DataInd>C</DataInd>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<AgncyDesc>ACCESS PRODUCTS DEV</AgncyDesc>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle>12345</PersonalTitle>

<CreationDt>20070821</CreationDt>

<PrefInd>P</PrefInd>

</ClientFileTypeDisplayHeader>

<ClientFileFixedLineData>

<LineNum>1</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/>

<SecondaryInd/>

<TertiaryInd/>

<DataType>1</DataType>

</ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>N:1NEWTEST/FIRSTNAME</Data>

</ClientFileVariableLineData>

<ClientFileFixedLineData>

<LineNum>2</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/> <SecondaryInd/> <TertiaryInd/> <DataType>2</DataType> </ClientFileFixedLineData> <ClientFileVariableLineData> <Data>P:DENR/3035555555</Data> </ClientFileVariableLineData> </ClientFile> <ClientFile> <ClientFilePositiveAck> <PosAckInd/> <PosAckID>CFDH</PosAckID> </ClientFilePositiveAck> </ClientFile> </ClientFile_#>

Deleting a BAR

Request The following sample request deletes a BAR. <ClientFile_#> <ClientFileMods> <ClientFileDisplayMods> <CRSID>1V</CRSID> <PCC>J0B</PCC> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitle/> <FileInd>B</FileInd> <MergeInd>N</MergeInd> </ClientFileDisplayMods> </ClientFileMods> <ClientFileMods> <DeleteHeader> <CRSID>1V</CRSID> <PCC>J0B</PCC> <FileInd>B</FileInd> <FunctionType>X</FunctionType> <BusinessTitle>TEST2</BusinessTitle> <PersonalTitleAry> <PersonalTitle/> </PersonalTitleAry> </DeleteHeader> </ClientFileMods>

</ClientFile_#>

Response

<ClientFile_#>

<ClientFile>

<ClientFileTypeDisplayHeader>

<FileInd>B</FileInd> <DataInd>C</DataInd>

<CRSID>1V</CRSID>

<PCC>J0B</PCC>

<AgncyDesc>ACCESS PRODUCTS DEV</AgncyDesc>

<BusinessTitle>TEST2</BusinessTitle>

<PersonalTitle/>
<CreationDt>20070821</CreationDt>

<PrefInd/>

</ClientFileTypeDisplayHeader>

<ClientFileFixedLineData>

<LineNum>1</LineNum>

<MoveInd>Y</MoveInd>

<ClientInd/>

<SecondaryInd/>

<TertiaryInd/>

<DataType>2</DataType>

</ClientFileFixedLineData>

<ClientFileVariableLineData>

<Data>P:DENA/3035555555</Data>

</ClientFileVariableLineData>

</ClientFile>

<ClientFile>

<ClientFilePositiveAck>

<PosAckInd/>

<PosAckID>CFDH</PosAckID>

</ClientFilePositiveAck>

</ClientFile>

</ClientFile_#>