

# **GDS FORMAT COMPARISON GUIDE**

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## SMARTPOINT FLEX WINDOWS

Button	Explanation
	Smartpoint has 5 work areas. You can have 1 PNR open in each work area.
	Interactivity is on. This means the click functionality and links are activated. Only in case of drop through group PNRs this functionality needs to be switched off.
	Search. Via the dropdown menu you have access to the Hotel, Car and Air availability scripts and Fare Shopping scripts.
	Sell, when you want to sell without an availability (direct sell), this script can be used. You also have the possibility to create a passive sell for car and hotel. Passive sells are copies of sells made in other systems, to have one booking with all information together.
	Tools. Multiple plugins that help make the use of the GDS easier. For example, a calendar, a calculator, system update options, replay entries and much more.
	Trip Quote allows you to create and send offers to a customer. Can be opened using #CTQ
	Quick commands. Allows you to search for loaded and self-created scripts.
	Messages from Travelport Marketplace. Informs you on installations etc.
	Replay entries
	Help page. Gives you access to a user guide, MyTravelport, but also numerous Travelport+ learning snippets.
	Settings. Allows you to set the number of windows, number of results etc.
	Hotel Retail. A whole new interactive way of booking hotels.
	Fare Shop + lets you quote bookings and search for the cheapest fares.
	Smart button. Scripting tool incorporating office workflow. Not applicable to all agencies.
	Smartpoint Assisted Ticketing helps you to issue, refund, void, exchange and revalidate tickets. It also helps you to manually create fares and perform involuntary changes.
	The PNR scripts allows you to add all other information to a PNR except for the itinerary and the fare. For example, a name field, special services, remarks etc.
	Export a journey to ViewTrip
	History tab, where you can find the history of the PNR and Recent PNRs
	Change the font size in the PNR viewer
	Additional settings
	Display all QuickView queues
	Display an overview of all queues with PNRs
	Refresh the numbers of PNRs in queues
	Set the queues you always want to see on the bottom line



## BASIC FUNCTIONS AND ENCODE/DECODE

Basic format comparison guide between Travelport+, Worldspan, Apollo, and Amadeus entries.

In Smartpoint, the translator app will help you find entries for all the main GDSs.

Use the CTRL+F "Find" function in your browser to search for an entry on this page.

### Basic functions

	Travelport+	Worldspan	Apollo	Amadeus	Sabre
Sign onto workstation	SON/ZAW	BSI\$.../GS	SON/ZAW	JI.../GS	SI*...
Sine off workstation	SOF	BSO\$	SOF	JO	SO*
Change work areas	SB	BB	SB	JMB	³B
Display all work areas	OP/W*	B\$	OP/W*	JD	*S*
Link to ticket printer DT = Demand Ticket	HMLM.....DT (..... = printer address) (DT = Demand Ticket)	4G#ME	HMLM.....DT (..... = printer address)	N/A	W*AB..... (..... = device address)
Link to invoice printer DI = Demand Itinerary	HMLM.....DI (..... = printer address)	4G#ML	HMLM.....DI (..... = printer address)	N/A	DSIV..... (..... = device address)
Link to hard copy printer	HMLM.....DX Link terminal to PRT DEV GTID Dxxxx1 (DX - Demand printability)	4G#ML	HMLM.....DX (..... = printer address)	N/A	PTR/..... (..... = device address)
Display workstation address	+J	KGB	‡J	N/A	+J
Scroll	MD, MU, MB, MT	MD, MU, MB, MT	MD, MU, MB, MT	MD, MU, MB, MT	MD, MU, MB, MT

### Encode

	Travelport+ H/ENCO	Worldspan	Apollo HELP ENCODE	Amadeus	Sabre
City	.CE PEORIA	KC/PEORIA	S*CTY/PEORIA	DANPEORIA	W/-CCPEORIA
Airline	.AE AIR CANADA	KAC/AIR CANADA	S*AIR/AIR CANADA	DNAAIRCANADA	W/-ALAIR CANADA
Country	.LE JAPAN	4C*JAPAN	S*COU/JAPAN	DCJAPAN	HCCC/JAPAN
Car company	GC*12/CAR/BUDGET	CRCBUDGET	S*CAR/BUDGET	DNCBUDGET	W/-CRBUDGET
Hotel company	GC*11/HTL/RAMADA	HCRAMADA	S*HTL/RAMADA	DNHRAMADA	W/-HLRAMADA

### Decode

	Travelport+ H/DECO	Worldspan	Apollo HELP DECODE	Amadeus	Sabre
City	.CD NYC	KD/PIA	S*CTY/PIA	DACPIA	W/*PIA
Airline	.AD EI	KAD/AC	S*AIR/AC	DNAAC	W/*AC
Country	.LD AU	4C*J	S*COU/JPJP	DCJP	HCCC/JP
Car company	GC*12/CAR/ZD	CRCZD	S*CAR/ZD	DNCZD	W/CR*ZD
Hotel company	C*HTL/RA	HCRA	S*HTL/RA	DNHRA	W/HL*RA



## FLIGHTS

### Flight availability, sell, and modify

In Smartpoint, the translator app will help you find entries for all the main GDSs.

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#### Availability

	Travelport+ H/AVAI	Worldspan	Apollo HELP AVAIL	Amadeus	Sabre
Basic availability	A21NOVSANSFO	A21NOVSANSFO	A21NOVSANSFO	AN20NOVSANSFO8A	121NOVSANSFO
Availability through a link	A21NOVSANSFO* DL	@DL@A13MAYSFOY UL9A	LADDSUP3DL/A13MAYSF OYUL9A	1DLAD13MAYIADSF O9A	113MAYSFOYUL 9A³DL
Link availability from original request	A*DL	A@DL	LADDSUP3DL/A	ACL2	N/A
Availability for specific class	A13MAYBNADEN* DL@Q	@DL@A13MAYBNAD EN1P*Q	N/A	1DLAD13MAYIADSF O9A/CQ	N/A
Request first available Q seat	AF22DECYYZYC @Q	A22DECYYZYC-Q	A/Q/22DECYYZYC	N/A	122DECYYZYC- Q

#### Update availability request

	Travelport+	Worldspan	Apollo	Amadeus	Sabre
Display more availability	A*	AD	A*	MD or MB	1*
Display original availability	A*R	A*	A*R	MOAN	1*OA
Redisplay last availability	A	A*	A*C	N/A	1*R
Request opposite availability	AR30NOV	A/R30NOV	A*O30NOV	ACR30NOV1700	1R30NOV5P
Request specific carrier	A*DL	A-DL	A*‡DL	ACDL/	1+DL
Request specific time	A11A or A1100	A11A or A1100	A*11A	AC1100	1*11A
Request specific date	A24DEC	A24DEC	A*24DEC	AC24DEC	124DEC
Request connection city	A.DEN	A/DEN	A*XDEN	ACXDEN	1DEN
Request new origin city	TTBATL	A@AATL	A*BATL	ACATL	1*DATL
Request new destination city	ADHOU	A@DHOU	A*DHOU	AC//HOU	1*AHOU
Display journey time	AJ	AE	A*J	N/A	VI
Request direct flights only	A.D	A/D	A*D	N/A	1/D
Redisplay current availability screen	A*GAL (current) A*O (original) A*P (previous)	N/A	A*C	N/A	N/A
Display tariff from availability line 1	FD1	N/A	\$DL1	N/A	N/A
Convert to fares display	FDA	4F.A	\$DL1	N/A	N/A



## Flight information

	Travelport+	Worldspan	Apollo HELP *SVC HELP FLIFO	Amadeus	Sabre
Display in-flight service	*SVC	V*	*SVC	RTSVC	VI*
Display specific flight information	TTUA123/11APR	2UA123/11APR	F:UA123/11APR	DOUA123//11APR	2UA123/11APR
Display flight information from availability line 2	TTL2	V\$2	F:L2	DO2	VA*2
Display flight information from PNR segment 2	TTB2	V**2	F:2	DO2	VI*2

## Sell, cancel, and change flights

	Travelport+ H/O, H/CHAN, H/CANC, H/SRSI, H/INSERT	Worldspan	Apollo HELP SELL	Amadeus	Sabre
Sell flights from availability	N1C2	01Y1 or 01V1H2 or 01Y1*	01Y1 or 01V1H2 or 01Y1*	SS1Y1	01Y1 or 0V1H2 or 01Y1*
Insert ARNK	OA or Y	0A or /20A	Y or /2+Y	SIARNK	0A or /2A
Insert an ARNK after segment 3	0A or Y /3Y	/3/0A	/3+Y	SIARNK	SIARNK
Sell open segment	0YYOPENYC PHFRANO1	0YYOPENY3DEC DENLAXPS1	0YYOPENY3DEC DENLAXNO2	SOUAY3DEC DENLAX	0YYOPENY3DEC DENLAXDS2
Waitlist a flight	0BA512M12DEC LHRLINLL4	0L1Q2	01Q2LL	SS1Q2/PE	01Y1LL
Passive sell a flight	0TG917C19JUN LHRBKKAK2 or N1Y1AK	01Y1@MK	01Y1GK	SSAA236Y14JAN LGAORD1	01Y1GK
Cancel segment 3 and sell new flight	X1+0SK932F8NOV LAXCPHNN3 or X2.4+N1F6	X3/01B2	X3/01B2	XE2 then resell	X3+01B2
Cancel segment 2 and sell new date	X2	X2±0/27DEC	X2/027DEC	SB27DEC2	X2+027DEC
Cancel all segments and sell in different class	XI+N2Y1Y2	X4±0/F	XA/0F	SBF	WCAF
Cancel multiple segments	X3-5.7	X3-5/7	X3-5+7	XE3-5,7	X3-5/7
Cancel whole itinerary	XI	XI	XI	XI	XI
Cancel air segments only	XA	XA	XA	N/A	XIA
Insert after segment 3	/0S3	/3	/3	RS3	/3
Move segment 3 after segment 1	/1S3	/1S3	/1/3	RS1,3	/1/3



## Fare display

### Basic entries

	Travelport+ H/FD	Worldspan	Apollo HELP \$D	Amadeus	Sabre
Display fares for all carriers	FDBNALAX	4FBNALAX	\$DBNALAX	FQDBNALAX	FSBNALAX13JUN
Display fares for a specific carrier	FDYVRSFO/DL	4FYVRSFOEX-DL	\$DYVRSFO‡DL	FQDYVRSFO/A-DL	FQYVRSFO 14MAYEX-DL
Display a validated tariff	FDBNALAXV	N/A	\$DJFKCDGV23OCT 27OCT‡AF	N/A	N/A
Display carrier tariff through link	N/A	N/A	L3CO/\$D	N/A	N/A
Display availability from fares	AV2	A.4F	L1	N/A	FQ1/2
Display fares – dates validated	FDJFKCDG. V2OCT7OCT.AF	4FJFKCDG/L2OCT /R7OCT-AF	\$DJFKCDGV 2OCT7OCT#AF	N/A	FDJFKCDG 2OCT#R7OCT

### Follow-up entries

	Travelport+	Worldspan	Apollo HELP \$D	Amadeus	Sabre
New date	FD13NOV	4F*13NOV	\$D13NOV	FQDC/13NOV	\$FQ*13NOV
Change destination	FDDSEA	4F@ASEA	\$DDSEA	FQDCSEA	FQ*ASEA
Change origin	FDOSEA	4F@DMIA	\$DBMIA	N/A	FQ*DMIA
Fares in NUCs	FD:NUC	N/A	\$D:NUC	N/A	FQ*/NUC
Specific fare category	N/A	4F*GV	\$D-GOV	FQDC/R, GOV	\$D+GV
Specific airline	FD/CO	4F*-CO	\$D‡CO	FQDC/ACO	\$D/CO
With no restrictions	/PE00	N/A	\$D/NR	N/A	\$DL1
Change currency	:GBP	4F*@GBP	\$D:GBP	N/A	\$D:GBP

### Fare rules

	Travelport+	Worldspan	Apollo HELP \$V	Amadeus	Sabre
Display rule menu	FN*1	4F.R1	\$V1	FQN1	\$V1
Display subjects from rule menu	FN*1/16	4F.W2	\$V/16	FQN1*AP	\$V/14
Display rule summary	FN*2/S	N/A	\$V1/S	N/A	\$V1/S
Display rule summary keyword	N/A	N/A	\$V1/DAY	N/A	\$V1/DAY



## Pricing

	Travelport+ H/FQ	Worldspan	Apollo HELP \$B OR HELP \$BB	Amadeus	Sabre
Price itinerary as booked	FQ	4P*	\$B	FXP	WP
Lowest available fare	FQBB	4PLF	\$BB	FXA	WPNC
Lowest possible fare	FQBBA	4PLFQ	\$BBA	FXL	WPNCB
Price at best available fare and rebook	FQBB followed by FQB BK	4PLFB	\$BB0	FXB	WPNCB
Price in specific cabin (F class)	FQ.F	4P.F	\$B.F	N/A	WPQF
Child age 7	FQP1*C07	4PPC07	\$BN1±2*C7	FXX/R*C07	WPPC7
Name select	FQP1-2.4	4PN1.1	\$BN1-1	FXX/P1	WPN1.1
Segment select	FQS1.3-7	4PS1/3-7	\$BS1±3*7	FXX/S1,3,4,5,6,7	WPS1/3-7
With a stopover	FQO2 or FQO2.5	4P-O2	\$BSO2	FXX/S2O	WPO2
No penalty	FQ/PE00 or FQBB/PE00	4P*FNP	\$BPE0	N/A	WPXP
No restrictions	FQ:NR FSFRA10JUN LON17JUNFRA+:NR	4P*FNA	\$BNR	N/A	WPXR
Specify connection	FQX2	4P-X2	\$BX2	FXX/S2X	WPX2
Price if booked today	FQ	N/A	\$BBT	N/A	WPB (today's date)
Fare shopping (booked itinerary)	FS	\$P	FS	N/A	WPNI
Rules summary from a fare quote	FQN followed by FN1/S	N/A	\$V:/S	N/A	N/A
Discount % (10% off)	FQ*RP10	4PQ*FEX/- 10/CD10	\$B*DP10 (up to 100%)	FXX/ZO-10P	WPQ//DP10
Discount by amount (\$50 off)	FQ*FA50 (before taxes) FQ*FT50 (after taxes)	4PQ*FEX/- \$50/COUPON	\$B*DF50 (off base fare) \$B*DFT50 (off total fare-U.S.)	FXX/ZO-50A	WPQ//DA50.00
Price with passenger type code (see airline rules)	FQP1*SRC62	4PLF@PSRC62	\$B*SRC62	FXX/RSRC62	WPQ/SC62





## Store fare

	Travelport+	Worldspan	Apollo HELP T:\$B	Amadeus	Sabre
Store fare basic entry	FQ	4PQ	T:\$B	FXP	WS
With carrier override	FQ/CBA	4PQ#CDL	T:\$BCDL	N/A	WSADL
With tour number	N/A	N/A	T:\$BIT4TW4M	N/A	WSUIT4TW4M
Store fare and commission percentage	FQ*RPnn FQ*IPnn FQ/PE25	N/A	T:\$BZ11	N/A	N/A
Store fare with fare basis	FQ@BLXAP	4PQ - - HE7NR	T:\$B3HE7NR	N/A	WSQHE7NR
Store fare with endorsements	FBUEB/FREE TEXT	N/A	T:\$BGEVVALID 3UA3ONLY	N/A	WSEDVALID UA ONLY
Cancel stored fare	FX1 or FXALL	4PQ@	XT	TTE or TTE/T1 or TTE/ALL	WSD
Request manual pricing	FBC or FBCCBA	4/MRQ	HHPR (Pricing Record)	TTC	W+C

## Issue travel documents

	Travelport+ H/TKP	Worldspan	Apollo HELP HB:	Amadeus	Sabre
Issue e-ticket, invoice, and boarding passes	TKP	EZ	HB:	TTP/INV	W+DP
Issue paper ticket	N/A	EZT	HB:PT	N/A	N/A
Issue invoice only	TKPDTDID	EZL	HB:DID	INVJ	DIN+DP
Issue itinerary only	TKPDID	EZN	HBDID/GIN	IBPJ	DIT+DPI



## PNRS

This topic includes both [mandatory](#) and [optional](#) PNR fields.

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### Mandatory PNR fields

#### Name field

	Travelport+ H/N.	Worldspan	Apollo HELP N:	Amadeus	Sabre
Add name fields	N.HART/TINA MS	-HART/TINA.MS	N:HART/TINA MS	NM1HART/TINE MS	-HART/TINA MS
Name field with name field remarks	N.LEE/ED MR*12345	-LEE/ED@12345	N:LEE/ED MR*12345	NM1LEE/ED MR(ID123456)	-LEE/ED MR*12345
Add name field remarks	N.P1@*P-C07 DOB12SEP16	-@*0987	C:N:*0987	1/(ID0987)	-3@*0987
Add infant name	N.I/LEE/ ANN*17JUL22	-LEE/ANN*INF	N:I/LEE/ANN*17JUL22/P- INF01	NM1LEE/ANN (INF/ANN)	-I/LEE/ANN
Change name	N.P3@REED/KIM	-3@REED/KIM	C:3N:REED/KIM	3/2REED/KIM	-2@REED/KIM
Display name	*N	*N	*N	RTN	*N

#### Phone field

	Travelport+ H/P.	Worldspan	Apollo HELP P:	Amadeus	Sabre
Move agency phone from agency profile and add agent name	CM/+*RICKY	9-RICKY	MVT/‡*RICKY	N/A	N*GC2+RICKY
Add business phone	P.LONB*0208 675 9989	9*WAS202-333- 1233-B	P:WASB/202-333- 1233	AP202 333 1233-B	9202-222-3737-A
Add residence phone	P.LONH*0208 123 4567	9*WAS202-444- 5555-H	P:WASR/202-444- 5555	AP202 444 5555-H	9202-444-5555-R
Add e-mail address	MT.TOM- HILL@ACME.COM  <b>Note:</b> -- = underscore // = @ sign	N/A	P:WASE/J-- SMITH// XYZ.COM  <b>Note:</b> -- = underscore ( _ ) // = @ sign	APE- JSMITH@ XYZ.COM	PE+J==SMITH@XYZ.COM  <b>Note:</b> == is underscore
Change 2nd phone number	P.2@LONB*0207 6759989	92@WAS202- 222-3737	C:2P:WASB/202- 222-3737	7P2 AP202 222-3737-B	92@02-222-3737
Display Phone field	*P	*PP	*PP	RTJ	*P9



## Received field

	Travelport+	Worldspan	Apollo HELP R:	Amadeus	Sabre
Add Received field	R.HARRIS/D MR	6JACKIE	R:JACKIE	RF JACKIE	6JACKIE
Change Received field	R.@MARK	6@MARK	C:R:MARK	RF MARK	6 <sup>3</sup> MARK
Display Received field	*RV	N/A	*C or *H	RTP	*P6

## Ticketing field

	Travelport+ H/T.	Worldspan	Apollo HELP PNR-TICKET (U.S.) HELP T: T (CANADA)	Amadeus	Sabre
Add ticketing field	T.T*	7TAW/00/12DEC	T:TAU/12DEC	TKTL12DEC	7TAW12DEC/
Show PNR as already ticketed	N/A	7/	T:T/	TKOK	7T-A
Change ticketing date	T.@T*	7@TAW/01/6JAN	C:T:TAU/6JAN	9/61JAN	7@TAW/6JAN
Display ticketing field	*TD	*TK	*T	RTK	*P7 or *T

## Optional PNR fields

### Address

**Note:** Agency address not required in Apollo.

	Travelport+ H/R.	Worldspan	Apollo HELP W- <b>OR</b> HELP D-	Amadeus	Sabre
Add client address	W.MR LANE*21 OAK RD *LONDON*P/N21 3TL	5-CBMR JOHN SMITH 5-CB 1123 OAK ST 5-CBSAN DIEGO CA91234	W-MR JOHN SMITH*1123 OAK ST <sup>3</sup> SAN DIEGOCA Z/91234	AB MR JOHN SMITH, 1123 OAK ST, SAN DIEGO, CA, 91234	5/MR JOHN SMITH 5/1123 OAK ST 5/SAN DIEGO CA 91234
Add delivery address	D.MR LANE*21 OAK RD *LONDON*P/N21 3TL	5-CDMR JOHNS MITH5-CD 1123 OAK ST5- CDSAN DIEGO CA91234	D-MR JOHN SMITH*1123 OAK ST <sup>3</sup> SAN DIEGOCA Z/91234	AM MR JOHN SMITH, 1123 OAK ST, SAN DIEGO, CA, 91234	5DL-MR JOHN SMITH 5/1123 OAK ST 5/SAN DIEGO CA 91234
Change second line of address field	W.2@ NEW TEXT	52@-1124 OAK ST	C:W-2@ 1124 OAK ST	4/CI-1123 OAK ST.	52@-1124 OAK ST
Add a line to address field	W.@/3*SUITE 750	52/-CBSUITE 750	C:W-/2SUITE 750	4/CI-SUITE 750	52/SUITE 750



	Travelport+ H/R.	Worldspan	Apollo HELP W- OR HELP D-	Amadeus	Sabre
Display address	*AW or *AD	*MA	*PW or *PD	RTP	*/

### Frequent flyer field

	Travelport+ H/M.	Worldspan	Apollo HELP MP*	Amadeus	Sabre
Add frequent flyer number	M.UA123456789	3SSRFQTVAAHK/ AA1234567	MP*AA1234567	FFNAA-4422110	FFAA1234567
Delete frequent flyer number	M.@	31@	MP/X/*AA or MP/X/*ALL	N/A	FF1 <sup>3</sup>
Add frequent flyer number for second passenger	M.P2/AF12345 6789/DL	3SSRFQTVUSHK/ US1234567-2.1	MPN2- 1*US1234567	FFNUS1234567/P2	FFUA12345-2

### Other Service Information / Special Service Request

	Travelport+	Worldspan	Apollo HELP OSI or HELP SSR	Amadeus	Sabre
Add wheelchair request, single passenger	SI.P2S5/WCHR	3SAWCHR	3:3WCHR	SR WCHR	3WCHR
Add OSI information	SI.YY*PSGR IS 95	3OSI YY PSGR IS 95	3:3OSI YY PSGR IS 95	OS YY PSGR IS 95	3OSI YY PSGR IS 95
Display SSRs	*SI	*G	*PS	RTG	*3PS
Display OSIs	*SO	*G	*PO	RTG	*3PO

### Form of payment field

	Travelport+	Worldspan	Apollo HELP PNR- TICKET (U.S.) /HELP T: T (CANADA)	Amadeus	Sabre
Credit card	F.VI44278066 66666661/D1221	5\$CCVI442780 6666666661P1221	F-VI4427806 666666661/D1221	FPCCVI442780666 6666661/1221	5-*VI44278066666 66661+ 12/26
Check/Cheque	F.CK	5\$CK	F-CK	FPCHECK	5-CHECK
Change form of payment	F.S	5\$@CA	C:F-S	N/A	52@-CASH
Get authorization number for credit card	JVAX3739000000 00000/D1221/ T250.00/MBA/I6554	CK/ VI4427806666 666661P1206300/ 5 digit IATA #	JVVI442780666666 6661/T300.00/ 1206/MDL	N/A	CK*VI4427806666666661/ 1226/300/DL



	Travelport+	Worldspan	Apollo HELP PNR- TICKET (U.S.) /HELP T: T (CANADA)	Amadeus	Sabre
Verify credit card number	JVAX3172845 67841005/V1	CD/VI400555550 10101N1226	JVVI44278066 66666661/V1.00	N/A	N/A

### Itinerary remarks

	Travelport+	Worldspan	Apollo HELP PNR-ITIN (US) /HELP ITIN (Canada)	Amadeus	Sabre
Add remark to print on bottom of itinerary	RI.HAVE A NICE TRIP	5RM-HAVE A NICE TRIP	RMU:HAVE A NICE TRIP	RII HAVE A NICE TRIP	5‡HAVE A NICE TRIP
Add remark that prints after a segment on itinerary	RI.S2*SEAT RESTRICTED	5S3*RM-SEAT RESTRICTED	RMA3:SEAT RESTRICTED	RII3SEAT RESTRICTED	5‡S2 SEAT RESTRICTED
Delete itinerary remarks	RI.@ or RI.2@	52@	RMC:3	6/M	

### PNR remarks

	Travelport+	Worldspan	Apollo HELP 3:5	Amadeus	Sabre
Add remark	NP.PAX WANTS ZI CAR	5PAX WANTS ZI CAR	3:5PAX WANTS ZI CAR	RM PAX WANTS ZI CAR	5PAX WANTS ZI CAR
Add qualified remark	RI.S1/DT* TERMINAL 4	5.CAVIS ID 78782	3:5C/AVIS ID 12345	RMCAVISID12345	5+AVIS ID-12345
Change second remark	RI.2@BE SURE TO HAVE A VALID VISA FOR TRAVEL	52@BRING PHOTO ID	C:23:5BRING PHOTO ID	5/NN BRING PHOTO ID	523BRING PHOTO ID
Insert remark	RI./0*TEXT Or RI./2S3*TEXT	5.C3@freeform	/33:5 freeform	N/A	53/FREETEXT

### Ticketing remarks

	Travelport+	Worldspan	Apollo HELP T-	Amadeus
Add account number to PNR	N/A	5-CA123456	T-CA-0038	RM*AN0038
Booking agent override	N/A	N/A	T-BA-37	N/A



## Seats

	Travelport+	Worldspan	Apollo HELP SEATS	Amadeus	Sabre
Request non smoking window	S.S1/NW	4RA\$W	9S	ST	4GA/NW
Request non smoking aisle	S.P2.4/NA	4RA	9S/A	ST/A	4GA/NA
View the seat map for segment 1	SA*S1	41*	9V/S1	SM1	4G1*
Sell specific seats	S.S1/23A.B	4RS1\$23AB	9S/S1/23AB	ST/23AB/S1	4G1/23AB
Cancel seat for segment 1	S.S1	4RX1	9X/S1	SX/S1	4GX1
Cancel all seats	S.@	4RX	9X	SX	4GXALL
Display seat assignments	*SD	*S	9D	N/A	*B

## Retrieve and copy PNR

### Retrieve PNR

	Travelport+	Worldspan	Apollo HELP RETRIEVE	Amadeus	Sabre
Retrieve PNR	*-SMITH	*-SMITH	**SMITH	RT/SMITH	*-SMITH
Retrieve by surname all branches	**B-SMITH	*A-SMITH	**B-SMITH	N/A	*-XXXX-SMITH
Retrieve by surname and specific PCC	**HK7-SMITH	*LQ4-SMITH	**LQ4-SMITH	RT/EWR1S2104-SMITH	*-89G0-SMITH
Retrieve by date and surname	*28JUN-SMITH	*-SMITH‡ 26AUG	**26AUG-SMITH	RT/26AUG-SMITH	*-26AUG-SMITH
Retrieve PNR by date and surname all branches	**HK7/15MAR-ANDERSON/EMS	N/A	**B/26AUG-SMITH	RT/EWR1S2104/26AUG-SMITH	*-5AUG/89G0-SMITH
Retrieve PNR by record locator	*8T7URR	*8T7URR	*8T7URR	RT8T7URR	*ATUUWE
Retrieve by flight number and surname	*SR791/13SEP-SMITH	*AA76/13SEP-SMITH	*AA76/13SEP-SMITH	RTAA76/13SEP-SMITH	*AA76/13SEP-SMITH
Redisplay similar name list	*L	*L	*L	RT0	*L

### Copy PNR

	Travelport+	Worldspan	Apollo HELP REPEAT	Amadeus	Sabre
Copy entire PNR	REALLSALL	EC*A	REALLSALL	RRN	ECAPD
Copy itinerary only	RESALL	EC	RESALL or RES1*3*5-7	RRI	IC or EC or ECX2
Copy passenger data only	REALL	ECXI#*A	REALL or REN:P:R:	RRP	ICAN P5 P9



## Build a PNR

	Travelport+	Worldspan	Apollo	Amadeus
Add form of payment	F.AX370000000000012 /D1107	5\$CCVI4427806666666661 P1206	F- VI4427806666666661 /D1206	FPCCVI44278066666666 661/1206
Add name	N.2HORN/SAM MR /ANNMRS	-RODRIGUEZ/SAM	N:RODRIGUEZ/SAM MR	NM1RODRIGUEZ/SAM
Add received field	R.SUSAN	6SUSAN	R:SUSAN	RF SUSAN
Add residence phone	P.LONH*0208 675894	9LAX615-555-1234-H	P:LAXR/615 555-1234	AP615 555-1234-H
Add ticketing date field	T.TAU/21DEC	7TAW/01/1AUG-CAA	T:TAU/1AUG	TKTL9AUG
Add ticketing remarks <b>Note:</b> Format may vary due to account system.	N/A	N/A	T-CA01	RM*AN0037999999
Assign seats	SA*	4RA\$W	9S	ST
Booking agent override	N/A	N/A	T-BA-37	N/A
Display air availability	A27JULFRAROM/LH	A13MAYBNASFO	A13MAYBNASFO	AN13SEPBNASFO8A
End transaction and save PNR	E or ER	E or ER	E or ER	ET
Move profile	N/A	G*-RODRIGUEZ*ACME‡*C	MVT/ACME- RODRIGUEZ/ ‡*JANE	PBN/ACME-SMITH
Opposite availability	AR	A/R15SEP	A*O15SEP	ACR15SEP AC1P
Price at best available fare	FQBB	4PLFQ	\$BB	FXA
Reference sell flight	N1Y1	01Y1	01Y1	SS1Y1
Reference sell multiple flights	N3C2Y3	01Y1Y2	01Y1*	N/A
Store fare	FQ	4PQ	T:\$B	FXP
View rules summary	FN*3	4F.R3	\$V:/S	N/A



## QUEUES

	Travelport+ H/Q	Worldspan	Apollo HELP QUEUES	Amadeus	Sabre
Display future queues	QM	N/A	*QM	N/A	*Q-
List all queues where a PNR resides	QW	N/A	QW	N/A	N/A
Place PNR on queue	QEB/40	QEP/40	QEP/40	QE40	QP/40
Place PNR on branch office queue	QEB/3RB/35	QEP/17X0/40	QEP/17X0/40	N/A	QP/17X019
Queue count all queues	QCA	QCT	QC/ALL	QCQ	QC/
Queue count all for branch office	QCA/87L	QCT/87L*ALL	QC/87L/ALL	QTQ.arc number	QC/89G0
Queue count specific queue	QCB/40	QC/40	QC/40	QC40	QC/40
Queue count with all categories	QCTA/ALL	QCT*ALL	QCTA/ALL	QT	N/A
Queue remove	QR	QR	QR	QN	QR
Request future queue placement	RB.Q59/03DEC	QF*C59*3DEC	QMDR-3DEC/59	OP/3DEC/60	5Q-3DEC59
Sign into queue	Q/40	Q/40	Q/40	QSB	Q/40
Sign out of queue and ignore last PNR	QXI	QX‡I	QXI	QI	QXI





## PROFILES

### Display

	Travelport+	Worldspan	Apollo HELP S*	Amadeus	Sabre
Agency profile	C*	G*	S*	PV	N*3
Business profile	C*ACME	G**ACME	S*ACME	PDN/ACME	N*ACME
Personal profile	C*ACME-SMITH	G*-SMITH*ACME	S*ACME-SMITH	PDMN/ACME-SMITH	N*ACME-SMITH
Branch profile	C*Y3W/ACME	G*/B7M*ACME	S*B7M/ACME	N/A	N*-89G0-ACME
Redisplay last profile	C*R	G*R	S*R	N/A	N*
Redisplay by qualifier	C*B:Q-O	G*RQH	S*R.H	N/A	N**H
Redisplay business profile	C*B	G*R2	S*B	N/A	N*
Redisplay personal profile	C*P	G*R3	S*P	N/A	N*

### Move data

	Travelport+	Worldspan	Apollo HELP S*	Amadeus	Sabre
From displayed profile	CMP/+*KELLY	G*C	MV/‡*SUSAN	PT	NM
From specific lines in a profile	CMP/+18.19.25	G*C/311/312	MVP/S/‡5‡8	PT6,8	NM5+8
Blind move personal profile	CMPT/MANNS-OSULLIVAN/+*LIZ	G*-SMITH*ACME‡C	MVT/ACME-SMITH/‡*JANICE	PBN/ACME-SMITH	N*ACME-SMITH

## QUALITY CONTROL

	Travelport+	Worldspan	Apollo HELP CUSTOM	Amadeus	Sabre
Attach a rule	RULA/ACME	N/A	RULA/ACME	N/A	PGM.ACME
Suspend a rule	RULS	N/A	RULS	N/A	PGHOLD
Reactivate a rule	RULA	N/A	RULA	N/A	PGREL
Cancel a rule	RULX	N/A	RULX	N/A	XPG



## MISCELLANEOUS

	Travelport+	Worldspan	Apollo	Amadeus	Sabre
Add 31 days to date	*TAA/23MAY/+31	4F.CD23MAR//31	*TAA/23MAY/‡31	DD23MAY/31	T‡23MAY+31
Cancel segment without sending a message	@1XK	.3HK	.3HK	N/A	.3XK
Change and add times to segment 2	@2/11001330 or @1/6A10P	.2HK/340P715P	.2HK/340P715P	2/340P715P	.2HK340P715P
Change multiple segments status to HK	@1.2HK or @ALL	HKALL	.1HK	N/A	HKALL
Change segment 3 status to HK	@3HK	.3HK	.3HK	3/HK	.3HK
Decode aircraft types	.ED76W 76W J BOEING 767-300 (WINGLETS) PASSENGER H/AIRC	HELP EQP 747	HELP 747	DNE747	W/EQ*747
Currency conversion	FZSNOK3200GBP	4C@JPY/35000	FZSJPY 35000USD	FQC35000JPY/ USD/B	DC+JPY3500/USD
Determine local time	@LTHNL	KCD*HNL	3LTHNL	DDHNL	T*HNL
Determine mileage	FLTYO/SIN/BKK/DEL FLS1.3.5-7	4F/HNL/SFO/SLC	\$LMHNL/SFO/SLC	FQMHNLSFOSLC	WNHNLSFOSLC
Display connecting times	DCTJFK	KEC*JFK	DCTJFK	DMJFK	T*CT-JFK
Display flight frequency schedules	DC*ROM/I DC*PAR/O	S18MAYCAINBO	S/18MAYCAINBO	RN18MAYLONTYO	S18MAYCAINBO
Display weather	H/WEAT	GWEA	S*WEA	N/A	‡WEA/CF*BOS
Subtract 31 days from date	*TAA/23MAY/31	4F.CD23MAY/A31	*TAA/23MAY/31	DD23MAY/-31	T‡23MAY-31
Use base fare tax calculator	N/A	4F\$B173.15	XX173.15B	DF305.50P10 (base plus 10 percent)	TX/B173.15
Use total fare tax calculator	N/A	N/A	XX305.50T	TX/T305.50	TX/T305.50
Use calculator	H/CALC XX546+52	4C153X7/2-5‡14	XX153*7/2-5‡14	DF153*7/2-5‡14	T‡153*7/2-5+14



## NEWS AND INFORMATION

	Travelport+	Worldspan	Apollo HELP NEWS <b>or</b> HELP ENHANCE	Amadeus	Sabre
Daily briefing	C*TLQ/NEWS-15JUN	GDAY15JUN	S*TLQ/NEWS-15JUN (U.S.) S*NEW/15JUN (Canada)	GGNEWS and GGAMAUSNEWS	
New enhancements	N/A	INFO ENH	HELP ENHANCE (U.S.) S*GEM/ (Canada)	GGNEWS and GGAMAUSNEWS	Y/SAB/IMP
Format index	/H or HELP	HELP	HELP	HE	FORMAT FINDER
Geography atlas	C*MAP/ C*MAP/ASIA	GMAP	S*MAP/	N/A	N*/GLOBE
Closest airport to city	C*MAP/OHIO- CCCC.NA	GMAPOHC	S*MAP/OHIO-CCCC.NA	DAN BOSTON	N/A



# HOTELS

## Availability

	Travelport+ H/HOTELS	Worldspan	Apollo HELP ROOM	Amadeus	Sabre
Request hotel availability by date for 2 adults	HOA6FEB-09FEBSAN2	HLSAN06FEB09FEB2	HOA6FEB-9FEBSAN2	HASAN6FEB-9FEB/RT-2	HOTSAN/6FEB-3NT2
Request hotel availability after segment 2 for 2 adults until 12 October	/2+HOA-12OCT/2	HLS2/D-12OCT2	/2+HOA-12OCT	HAS2/RT-2	HOT3/12OCT2
Redisplay hotel availability	HOA*R	HL*	HOA*R	N/A	HOD*3
Hotel complete availability (line 3)	HOC3	HA3	HOC3	HA3	HOT*3
Redisplay complete availability	HOC*R	HA*	HOC*R	N/A	HOT**

## Display room rate rules

	Travelport+	Worldspan	Apollo HELP HOV	Amadeus	Sabre
Display rules from booked segment	HOVS2	HRS2	HOVS2	RTSVCH2	N/A
Display rules from hotel availability	HOV2	HR2	HOV2	N/A	HRD*2
From complete availability--Inside Link	N/A	N/A	HOVA1KRAC	N/A	N/A

## Hotel description

	Travelport+	Worldspan	Apollo HELP HOD	Amadeus	Sabre
From segment	HODS3	HDS3	HODS3	HFS5	HOD+3
From availability	HOD2	HD2	HOD3	HF2	HOD*3
For a specific vendor	HODHY	G/HTL/HYQ	HODHY	HFHY	HODHY
Redisplay hotel description	HOD*R	HD*	HOD*R	N/A	HOD*



## Hotel index

	Travelport+	Worldspan	Apollo HELP HOI	Amadeus	Sabre
By city	HOIPHL	HLPHL	HOIPHL	HLNYC	HOTCLE
By vendor code	HOISFO/DI	HLSFO/C-DI	HOISFO/DI	N/A	HOTSAN/DI,TL
By postal code	HOI/PC-US60010	HL/Z-US-60010	HOI/PC-US60010	N/A	N/A
By reference point	/R-DISNEY	HRPFL-DISNEY	HOIDISNEY	N/A	HOTFL-DISNEY
By city for all reference points	HORSMF	HRPCA-S	HORSMF	N/A	HCCCA*S
Redisplay hotel index	HOI*R	HL*	HOI*R	N/A	HOT**

## Modify sold hotel segment

	Travelport+	Worldspan	Apollo HELP HOM	Amadeus	Sabre
Modify dates	HOM2D/15JAN-18JAN	H@2/D13FEB15FEB	HOM2D/13FEB-15FEB	2/DT-13FEB-15FEB	HOM2D/13FEB-4NT
Modify room type	HOM2R/1A1DCOR-2	H@2/R-A1KRAC	HOM4R/1A1KRAC-2	2/RT-A2D	HOM4R/1A1KRAC
Modify optional field	HOM3O/SI-NO SMOKING	H@2/CD-1234567	HOM2O/CD-1234567	2/CF-45678	HOM2O/CD-1234567
Cancel optional field	HOM3X/SI	H@3/SI-	HOM2X/SI	2/CF-	HOM3X/CD

## Sell room

	Travelport+	Worldspan	Apollo HELP HOTEL-SELL (U.S.) or HELP HTL0 (CANADA)	Amadeus	Sabre
Reference sell hotel (with guarantee)	N1A2D3	H0/R-A1K/G-VI44278066 66666661EXP12/26	01A1KRAC1/G-VI442780666666661 EXP1226	HS1	01A1KRAC1/G-VI442780666666661 EXP1226
Reference sell from complete availability	N1B1DCOR	H0/R-A1K/G-CCVI44278066 66666661EXP1226	<b>Inside Link</b> 01A1K1RAC/G-VI44278066 66666661EXP1226 <b>Inside Availability or Inside Shopper</b> 01INSIDE3/G-VI44278066 66666661EXP1226	HS1	01A1K1RAC/G-VI442780666666661EXP1226
Direct sell	0HHLBWNN104JUN-07JUN31762+A1DCOR-2/	HNP-RA67765/2FEB3FEB/R-A1K	0HHLRA2FEB-3FEB67785 A1K-1	HSRAORDCAC 2FEB-3FEB/RT-A1K	0HHL24393/2FEB-3FEB/ 1A1KRAC



	Travelport+	Worldspan	Apollo HELP HOTEL-SELL (U.S.) or HELP HTL0 (CANADA)	Amadeus	Sabre
Passive sell <b>Note:</b> Format may vary due to accounting system.	0HTLJVMK1NYC12OCT-OUT14OCT/H-50 BOWERY NYC/P-C1935/R-C1KPRO/BC-C0HTLWVBK1LON 14SEP-OUT17SEP/H-SO KINGS CROSS/P-D0773/R-C1SRAC/CF-346520344	HN@MKCAK8DEC-9DEC1CAK/H-HOLIDAY INN MILL VALLEY/R-A1K/RT-US9900/CF-1234567	0HTLZZBK1CAK8DEC-9DEC/ W-HOLIDAY INN MILL VALLEY3707 E ELM3CANTON3OH 3949493216-555-1111/CF-1234567	11AHSEICAK799 8DEC- 9DEC/CF-3229AB/RT-B2D/RQ-USD125.00	OHHTAAGK1CAKIN8DEC-OUT9DEC/HI-HOLIDAY INN/SGLB /60.00/G/SI <sup>3</sup> 707 SI <sup>3</sup> E ELM+CANTON OH 94949+FONE216 555-1111 <sup>3</sup> /CF-123456

### Update availability request

	Travelport+	Worldspan	Apollo HELP HOU	Amadeus	Sabre
Location modifier	HOU/L-A	N/A	HOU/L-A	HA/AR-A	HOT/A
Property name modifier	HOU/N-PLAZA	HA/H-PLAZA	HOU/N-PLAZA	HA/HN-PLAZA	HOT/N-PLAZA
Transportation modifier	HOU/T-C	HL/T (Airport only)	HOU/T-C	N/A	HOT/H
Distance modifier	HOU/D-5MS	HL/DD-3S	HOU/D-3S	N/A	HOT/D-3S
Vendor modifier	HOU/HI.HY	HA/C-HI-HY	HOU/HI±HY	HA/CO-HI±HY	HOT/HI,HY
Features modifier	HOU/F-POO+MIN+HAIR	HL/AM-RS	HOU/F-HEA±RES	HA/FF-SWI	HOT/L-BF
Rate range modifier	HOU/V+100	N/A	HOU/\$-100	HA/QU-100-150	HOT/RT-AAA
AAA rating modifier	HOU/AAA1 or HOU/AAA1-5	N/A	HOU/AAA4-5	N/A	HOT/R-100
Reference point modifier	HOU/R-OPRYLAND	N/A	HOU/R-OPRYLAND	N/A	HOTTN/OPRYLAND



## CARS

### Availability

	Travelport+	Worldspan	Apollo HELP CAR	Amadeus	Sabre
Request car availability	CAL/DT-1500 or CAL2/ARR- 1045/DT-0900	CRA23AUG- 25AUGDEN/ ARR-1P/DT-6P	/ARR- 1P/DT-6P	CADEN23AUG- 25AUG/ARR- 9A-9P	CFDEN/23AUG- 25AUG/1P-6P
From PNR segment after segment 1	/1+CAL/ZI	CRAS1	/1‡CAL	CAS1	CF1/2
Redisplay availability	CAL*R	CRA*	CAL*R	MPCM	CF*

### Car description

	Travelport+	Worldspan	Apollo HELP CAD	Amadeus	Sabre
From segment number 2	CADS2	CRDS2	CADS2	N/A	CP*2
From availability line 3	CAD3	CRD3	CAD3	N/A	CF*P1
For specific vendor and city	CADZEDEN	CRDMEX/CZD	CADZDMEX	CPZDMEX	CP*ZDMEX
Of makes and models	CADA8/CARS CADZIDEN/CARS	CRDDEN/CZI*MAKES	CADZIDEN/CARS	N/A	CP*ALMIA/MAKES
Redisplay description	CAD*R	CRD*	CAD*R	N/A	CP*

### Car index

	Travelport+	Worldspan	Apollo HELP CAI	Amadeus	Sabre
Of vendors by city	CAIDEN	CRDS2	CAIDEN	CLDEN	CARDEN
List of reference points by city	HORDEN	CRD3	HORDEN	N/A	N/A
Of vendors by reference point	CAICOLISEUM	CRDMEX/CZD	CAICNTOWER	N/A	N/A
Of vendor by reference point and distance	CAILON/R-BIG BEN/D-2	N/A	CAILON/R-BIG BEN/D-2	N/A	CQLZILON
Request availability from index line 2	CAL2/26AUG- 28AUGDEN/ARR- 0900/DT- 1600	CRA2/D6AUG8AUG /ARR-9A/DT-9A	CAL2/23SEP- 25SEP/ARR-9A/DT- 3P	CAAB23SEP- 2/ARR-0900- 1500	CF*2
Redisplay index	CAI*R	CRL*	CAI*R	N/A	CQ*O

### Display car rate rules

	Travelport+	Worldspan	Apollo HELP CAV	Amadeus	Sabre
From segment number 2	CAVS2	CRDS2	CAVS2	RTSVCC2	CQ2ZISCAR/D
From availability	CAVA1	CRR1	CAVA1	CT3	CF*R1
For specific vendor and city	N/A	CRR*	CAV*R	N/A	N/A



## Modify sold car segment

	Travelport+	Worldspan	Apollo HELP CAM	Amadeus	Sabre
Modify dates segment 2	CAM2D/11DEC-18DEC	CR@2/D2SEP5SEP	CAM2D/2SEP-5SEP/ARR-9A	2/DT-2SEP-5SEP	CM2/PD-2SEP/RD-5DEC
Modify car type segment 4	CAM4T/CCAR	CR@4/VCCAR	CAM4T/CCAR	N/A	CM4/CT-SC
Modify optional fields segment 3	CAM3O/CD-1234567	CR@3/CD-1234567	CAM3O/CD-1234567	3/ID-1234567	CM3/CD-1234567
Cancel optional fields segment 2	CAM2X/CD	CR@2/CD-	CAM2X/CD	2/ID-	CM2/CD-

## Sell car

	Travelport+	Worldspan	Apollo HELP CAM	Amadeus	Sabre
Reference sell from availability line 4	N1A4	CR04	0A2	CS4	0C2
Direct sell a car with flight segment and frequent flyer number	0CCRZENN1AMS 1JUN-2JUNECMN/ARR-1100A/DT-1700/RC-ABCD	CRNS1@MK/D-2/CZI/VSCAR/ARR-9A	/1±0CARZISCAR/FT-UA1234567000	CSZIDEN3AUG-5AUG/VT-SCAR	0CARZINN1SAN5DEC-9DEC/SCAR/FT-UA00117 004000
Passive sell a car	0CCRZEBK1JFK1MAR-4MARCCAR/ARR-1200/DT-1200/CD-750214/CF-123456	CRN@MKSAN1JAN4JAN/CZI/VSCAR/ARR-0900/DT-0900	0CARZIBK1SAN1JAN-4JANSCAR/CF-12345	CSZISAN1JAN-4JAN/VT-SCAR	0CARZIGK1SAN1JAN-4JAN/ICAR/CF-12345

## Update availability request

	Travelport+	Worldspan	Apollo HELP CAU	Amadeus	Sabre
Car type modifier	CAU.I or CAU*T	CRAVLCAR	CAU.LCAR	N/A	CF*/LCAR
Car vendor modifier	CAU/ZI	CR@/CZI±ZI	CAU/ZI±ZI	N/A	CF*-ZE
Currency modifier	CAU/VUSD	CRA/EUSD	CAU/\$USD	N/A	CF*+USD