



Travelport College Partnership Program

- your ticket to the future of travel education -

Travelport, with its major Galileo brand, is proud to be a preferred technology partner of the Tourism and Hospitality education sector. In response to the many recent challenges facing tourism education, Travelport Learning & Development is seeking to address the changes in industry practices, Galileo products, educational software and the learning competencies required by the Service Skills Training package introduced for 2009.

The aim of the Travelport College Partnership is to:

- Actively engage our college partnership to enhance training delivery.
- Adopt new training technologies and methods to engage and meet the learning preferences of the Generation Y student population.
- Embrace the latest products and industry processes to cater for travel customers in the 21st century.
- Provide dedicated training and support to tourism educators/colleges to assist in managing the change in training technology and methods.

Travelport Learning & Development... training at your fingertips!



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Introducing the Travelport Instructor Accreditation Program

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To ensure that the travel industry's valued educators are skilled in the latest technology and industry practice, Travelport has designed a full service Instructor Accreditation Program which will include:

“Train the Trainer”

These face to face, classroom sessions will be conducted by a Travelport Learning & Development Instructor and are designed to help college trainers plan and deliver best practice training. These sessions will be scheduled for non teaching weeks throughout 2009.

“Virtual Updates”

Updates on Galileo's GDS, product enhancements and changes to industry practice will be offered via scheduled web-enabled communication technology (WebEx).

Online Learning Community

On joining the L&D Program, instructors will be invited to participate in an online learning community website. This site will provide a forum to facilitate a community of best practice amongst members including teaching, content and idea sharing. The site will also be a resource for training materials, software access instructions and troubleshooting resolution.

Learning Material

Travelport will support its college program with the delivery and maintenance of new instructor lesson plans and student workbooks via its online learning community website.

Electronic Certification

A new electronic certification process will allow accredited instructors to issue certificates which are recognised by our Service Centre and ensure that student's qualifications and skills are acknowledged the day they enter the workforce.

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